

APPENDIX 1

Progress Update – Review of Gambling

SCRUTINY MONITORING – PROGRESS UPDATE	
Review:	Gambling
Link Officer/s:	Mandy Mackinnon & Leanne Maloney-Kelly
Action Plan Agreed:	February 2019

Updates on the progress of actions in relation to agreed recommendations from previous scrutiny reviews are required approximately 12 months after the relevant Select Committee has agreed the Action Plan. Progress updates must be detailed, evidencing what has taken place regarding each recommendation – a grade assessing progress should then be given (see end of document for grading explanation). Any evidence on the impact of the actions undertaken should also be recorded for each recommendation.

Recommendation 1:	The information gathered as part of the review be noted and the Authority continues to develop the local evidence base.
Responsibility:	CAB / Infinity Partnership
Date:	March 2019 and November 2019
Agreed Action:	Monitoring data over the financial year 2019/20 gathered by CAB in the context of debt management and financial issues.
Agreed Success Measure:	Screening evident in frontline services responding to debt / financial management.
Evidence of Progress (February 2020):	Internal monitoring from the debt team (5 members of staff) <ul style="list-style-type: none"> • Gambling tag = 7 (5 males and 2 females) • Gambling (2 prior to tag) = 9 (6 males and 3 females) • Potential additional training need for staff to ensure questions are being asked consistently and information recorded consistently.
Assessment of Progress (February 2020): (include explanation if required)	2 (On-Track) Review need for further training.
Evidence of Progress (September 2020):	Further CAB in-house training is planned for October 2020, with the training to also be offered to all members of the Infinity Partnership in October/November 2020.
Assessment of Progress (September 2020): (include explanation if required)	1 (Fully Achieved)
Evidence of Impact (September 2020):	Too early to assess impact.

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Recommendation 2:	The Council should maintain an overview of pilot schemes in relation to preventing gambling related harm and other opportunities for learning from other Boroughs and national organisations.	
Responsibility:	Infinity Partnership / CAB	Public Health
Date:	November 2019	November 2019
Agreed Action:	CAB maintain links with Newport CAB as leaders in this field. Annual updates to Infinity Partnership and Tees Suicide Prevention Taskforce.	Offer secondary schools CPD on a range of issues relating to resilience of young people including a local response to In the Know- Digital Resilience in Gambling & Social Gaming.
Agreed Success Measure:	Infinity Partnership plan includes response to gambling-related harm.	Gambling and gaming recognised within the context of children & young people's resilience.
Evidence of Progress (February 2020):	<p>Secondary school personal development networks established through education improvement to offer schools CPD and opportunities to embed whole school approaches around health and wellbeing. Mapping tool developed to signpost schools to quality assured resources to support high quality PSHE which includes signposts to resilience and gambling evidence and resources. Public health and education improvement working in partnership to develop a health and wellbeing framework to support schools in embedding whole school approaches to wellbeing.</p> <p>The Community Resilience Practitioner Network has been established with the aim to offer wider CYP workforce CPD and opportunities to embed evidence-based approaches around health and wellbeing, signpost to resilience and gambling/gaming evidence-based resources.</p>	
Assessment of Progress (February 2020): (include explanation if required)	<p>2 (On-Track)</p> <p>Follow-up with CAB re. further updates to Suicide Prevention Taskforce.</p>	
Evidence of Progress (September 2020):	Suicide prevention has been taken on as an issue regionally. Gambling awareness has also been built into MECC training by PHE, to support frontline workers in identifying gambling issues.	
Assessment of Progress (September 2020): (include explanation if required)	<p>1 (Fully Achieved)</p>	
Evidence of Impact (September 2020):	Too early to assess impact.	

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Recommendation 4:	<p>a) Awareness of gambling-related harms, and available treatment and support organisations, be promoted within the Council, Clinical Commissioning Group and partner organisations. This should include training of frontline staff where appropriate.</p> <p>b) Relevant Council and partner services providing services for those at particular risk of gambling-related harm should undertake screening of clients for problem and at-risk gambling where appropriate.</p>
Responsibility:	Health & Wellbeing Board / CAB / Public Health
Date:	May 2019
Agreed Action:	<p>a) Provide training to frontline staff; provide a presentation to H&WBB to raise awareness.</p> <p>b) Roll out CAB screening tool to welfare staff within SBC.</p>
Agreed Success Measure:	Training completed by frontline staff identified as providers of financial management advice.
Evidence of Progress (February 2020):	<ul style="list-style-type: none"> • Recruited to post to deliver gambling support within CAB April 19 to March 21. • Gambling awareness sessions across 2 days (4 sessions) = 48 trained • Gambling awareness session 24/7/19 = 11 attendees • Representative from private sector in attendance (due to Better Health at Work Award scheme promotion) • Potential for a third date with CGL and Addaction <p>Internal monitoring from the debt team (5 members of staff)</p> <ul style="list-style-type: none"> • Gambling tag = 7 (5 males and 2 females) • Gambling (2 prior to tag) = 9 (6 males and 3 females) • Potential additional training need for staff to ensure questions are being asked consistently and information recorded consistently.
Assessment of Progress (February 2020): (include explanation if required)	<p>2 (On-Track)</p> <p>Continue to broaden reach of training offer.</p>
Evidence of Progress (September 2020):	<p>Regional DPH's commissioned sector led improvement research around what is happening regionally around debt management. This work is held in high regard, recognising gambling related harm and good practice in Stockton-on-Tees. It will be presented in November.</p> <p>Further CAB in-house training is planned for October 2020, with the training to also be offered to all members of the Infinity Partnership in Oct/Nov 2020.</p>
Assessment of Progress (September 2020): (include explanation if required)	<p>1 (Fully Achieved)</p>
Evidence of Impact (September 2020):	Too early to assess impact.

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Recommendation 5:	<p>a) The Council and relevant local partners including the CCG should further develop the relationships with local and national problem gambling treatment providers.</p> <p>b) As part of this work, consideration should be given to developing referral pathways where appropriate.</p>
Responsibility:	<p>a) SBC & CCG Communications Departments</p> <p>b) Public Health & Gamcare</p>
Date:	June 2019
Agreed Action:	<p>a) Gambling Treatment Services for people living and working in Stockton on Tees is promoted to and via frontline services, especially those with a role in mental health, welfare or debt management.</p> <p>b) Referral pathways clearly illustrated and disseminated to frontline staff.</p>
Agreed Success Measure:	Increased referrals to Gamcare.
Evidence of Progress (February 2020):	<p>Treatment promoted via frontline training.</p> <p>Task and Finish Group to be considered as a means to addressing (b) above.</p>
Assessment of Progress (February 2020): (include explanation if required)	<p>3 (Slipped)</p> <p>Referral pathways to be disseminated.</p>
Evidence of Progress (September 2020):	Referral pathway to be presented alongside this document. Working with CCG and frontline and public health commissioned services have been informed of this work.
Assessment of Progress (September 2020): (include explanation if required)	1 (Fully Achieved)
Evidence of Impact (September 2020):	Too early to assess impact.

Recommendation 7:	The Council should, by maximising existing mechanisms and resources, undertake promotional activity to promote safe gambling and reduce harm amongst the local community, ensuring this work engages with groups most vulnerable to harm as identified during this review.
Responsibility:	Licensing / SBC Comms
Date:	November 2019
Agreed Action:	Safe gambling is promoted via licensing and comms activity.

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<p>Agreed Success Measure:</p>	<p>Comms plan includes promotion of safe gambling and treatment services.</p>
<p>Evidence of Progress (February 2020):</p>	<p>Following the creation of an annual communications plan, Gambling Awareness is a priority area and will be supporting Responsible Gambling Week (October).</p> <p>Press release and social media in February 2019 promoted the fact frontline staff from the public and voluntary sectors were receiving training to better identify people suffering from gambling-related harm.</p> <p>Promotion of treatment service was also included in July 2019 Stockton News.</p>
<p>Assessment of Progress (February 2020): (include explanation if required)</p>	<p>2 (On-Track)</p> <p>Press release on the website - https://www.stockton.gov.uk/news/2019/february/frontline-staff-trained-to-help-problem-gamblers-as-review-finds-6-000-people-at-risk-of-addiction/</p> <p>Facebook post - https://www.facebook.com/stocktoncouncil/photos/a.119665881382598/2731098816905945/?type=3&theater</p> <div data-bbox="630 1037 1342 1507" data-label="Complex-Block"> <p>Maternal mental health matters</p> <p>A Stockton charity has been working hard to raise the profile of maternal mental health issues across the Borough.</p> <p>Raindrops to Rainbows provides support to families affected by perinatal related mental illness and aims to raise awareness of the issues some new mothers face. From peer to peer support for mums struggling with their mental health, sessions for dads to get together to enjoy spending time with their little ones to a wide range of events and groups, the charity is getting the issue on the agenda.</p> <p>In May the charity organised a week of events across the Tees Valley to help the wider public understand the issue of Perinatal related mental illness.</p> <p>A host of local organisations from the NHS to Cleveland Police got behind their campaign holding special 'Tea for Me' fundraising events.</p> <p>They also launched a 'Me for Me' pledge which sees new parents pledge time for themselves.</p> <p>One of the 'Tea for Me' events</p> <p>Stephanie Addison from Raindrops to Rainbows, said: "Many new parents struggle to find time for themselves but self care is really important. Spending half an hour to have a bath or do some exercise, for example is important because it helps you relax, recharge and be more resilient. We're delighted that we've been able to raise awareness of the range of mental health issues which can affect new mums and dads. We hope through our events family, friends and professionals working with new parents will be able to spot the signs and know how to get help."</p> <p>For more information visit www.raindropstorainbows.co.uk</p> </div> <div data-bbox="630 1518 1342 2027" data-label="Complex-Block"> <p>Have a safe summer!</p> <p>As the weather turns warmer, it's natural to spend a lot more time enjoying ourselves outdoors.</p> <p>Remember to keep you and your family safe this summer with these top tips:</p> <ul style="list-style-type: none"> Drink plenty of water to stay hydrated Spend time in the shade between 11am and 3pm Protect your skin with suitable clothing Wear sunglasses to prevent your eyes being damaged Use at least factor 15 sunscreen Take extra precautions during a heatwave and call the NHS on 111 if someone is showing signs of heat exhaustion like confusion, breathlessness, intense thirst and cramps that get worse or don't go away. <p>For more advice, visit www.nhs.uk/live-well</p> <p>Gambling help on the national agenda</p> <p>Earlier this year the Council's Adult Social Care and Health Select Committee completed its review of problem gambling.</p> <p>The March edition of Stockton-on-Tees News highlighted how frontline staff across the Borough had received training from experts in the field to help spot signs of problem gamblers.</p> <p>Now the committee's report is gaining national acclaim.</p> <p>The Gambling Commission has featured the report in the advice they are providing nationally to frontline staff to help them identify customers who are struggling with gambling-related issues.</p> <p>If you are looking for gambling help, advice or support visit www.begambleaware.org or freephone 0808 8020 133.</p> <p>For more information about the Gambling Commission visit www.gamblingcommission.gov.uk</p> <p style="text-align: right;">HEALTH AND WELLBEING PAGE 21</p> </div>

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Evidence of Progress (September 2020):	<p>The annual communications plan, adapted to responded to the pandemic and messages regarding Covid 19. The gambling businesses the Authority licence were closed.</p> <p>Gambling Awareness will be raised again in Novembers Stockton News, which will also tie in with Safer Gambling Week which is 19 – 25 November 2020. Safer gambling week champions responsible gambling standards, behavior and education initiatives across the country.</p> <p>Led by the Betting and Gaming Council (BGC), The Bingo Association (BA) and the British Amusement Catering Trade Association (BACTA), this year’s campaign will feature the tagline ‘Let’s talk about safer gambling’. https://safergamblinguk.org/</p>
Assessment of Progress (September 2020): (include explanation if required)	<p>1 (Fully Achieved)</p> <p>Gambling awareness and safer gambling are embedded in the annual communications plan and Licensing Service communications.</p>
Evidence of Impact (September 2020):	<p>Article in Stockton News which is distributed to 87,000 homes across the Borough. As of 27 August 2020, the Facebook post has reached 2,141 people, and the press release page has been viewed 190 times – the latter was also covered by the Northern Echo:</p> <p>https://www.thenorthernecho.co.uk/news/local/teesside/17403273.review-finds-6-000-people-risk-gambling-addiction-stockton-area/</p>

Assessment of Progress Gradings:	1 Fully Achieved	2 On-Track	3 Slipped	4 Not Achieved
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